

KBM Withdrawal and Refund Policy

Registration with Kingston Blue Marlins represents a commitment to participate in the program for the season. Registration reserves a place within a training group, and KBM makes coaching, staffing, pool and programming commitments based on confirmed registrations. Fees are therefore not calculated or refunded based on the number of practices attended.

Withdrawal before the start of the season

If a swimmer withdraws after registering but before the start of their program, KBM will refund registration fees paid, less a cancellation fee equal to 25% of the initial registration instalment.

Governing body fees, administrative fees, and any other fees identified as non-refundable are not eligible for refund.

Withdrawal after the start of the season

Once a swimmer's program has begun, registration fees already paid are non-refundable. Withdrawal does not result in a prorated refund based on practices attended or the portion of the season completed.

Families wishing to withdraw must provide written notice to KBM. At least five business days' notice is required before the next scheduled payment to cancel future instalments.

Exceptional circumstances

KBM recognizes that exceptional circumstances may arise, including significant medical or family circumstances in which case the board will consider a written request for consideration.

Any refund or adjustment in exceptional circumstances is at the discretion of KBM and will take into account fees already paid, financial commitments made by the club and the circumstances of the withdrawal. Approval of an exception in one circumstance does not establish an entitlement or precedent for other registrations.

Governing body fees and swim meet fees are non-refundable.